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PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT : VEGA, Lilly Mae  
SERIAL NO : 09/903,985  
FILED : July 13, 2001  
TITLE : METHOD AND SYSTEM FOR FACILITATING SERVICE  
TRANSACTIONS

Grp./A.U. : 3621  
Examiner : SHERR, Cristina O.  
Conf. No. : 2247  
Docket No. : P06753US00

## AMENDMENT

Commissioner for Patents  
P.O. Box 1450  
Mail Stop Amendment  
Alexandria, VA 22313-1450

Dear Madam:

In response to the Office Action dated September 27, 2004, please amend the above-identified application as follows:

## =====

## CERTIFICATE OF MAILING/TRANSMISSION (37 CFR 1.8(a))

I hereby certify that this correspondence is, on the date shown below, being:

## MAILING

☐ deposited with the United States Postal Service with sufficient postage as First Class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Mail Stop Non-Fee Amendment, Alexandria, VA 22313-1450.

## FACSIMILE

☒ transmitted by facsimile to the Patent and Trademark Office, Art Unit 3621 at Fax No. (703) 872-9306

Date: December 23, 2004  
Kirk M. Hartung

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**DATE:** December 23, 2004

**TO:** Art Unit 3621, Mail Stop Amendment

**COMPANY:** USPTO

**PHONE:**

**FAX:** 703-872-9306

**FROM:** KIRK M. HARTUNG

**NUMBER OF PAGES (Including cover):** 20

Please file the attached AMENDMENT:

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